

1. The Energy Market Authority requires Sun Electric Power Pte. Ltd., an electricity retailer to provide you this Fact Sheet before you enter into an Electricity Supply Contract with the Sun Electric Power. This Fact Sheet aims to provide you with key information about the contract.
2. If you require any explanation on this Fact Sheet, Sun Electric Power is obliged to provide you with the explanation.
3. Unless otherwise stated, all fees and charges stated in this Fact Sheet are exclusive of GST.

General Information

Name of Electricity Retailer	Sun Electric Power Pte. Ltd.	Fact Sheet Version Date	11 Oct 2018
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Electricity Price Plan Information

Name of Price Plan	SolarFLEX 12
Type of Price Plan	Standard
For Standard price plan, the electricity rate payable by you is as follows	Discount off Regulated Tariff: 17.0%
Additional Incentives and Promotion	50% off meter installation charge
Contract Duration (See Footnote 3)	12 months
Contract Renewal	<p>Yes.</p> <p>The Company will notify the Customer no later than 10 business days prior to the contract End Date on the terms and conditions of the renewed contract. If the Customer fails to inform the Company of his election whether to renew the contract by the stipulated date in the notification and:</p> <p>(i) the Pricing and Payment Provisions in the renewed contract (other than any one-off pricing rebate, discount or incentive given to a Customer which is not reflected consistently across monthly payments payable by the Customer) is the SAME as the current contract, the Customer shall be deemed to have agreed to automatically renewed the contract with the Company with effect from the date immediately following the expiry date of the contract; or</p> <p>(ii) the Pricing and Payment Provisions in the renewed contract is the NOT THE SAME as the current contract, the Customer shall be transferred to the MSSL under the Default Supply Arrangement with effect from the date immediately following the expiry date of the contract.</p>
Smart Meter Required (See Footnote 4)	No
Retailer to bill electricity charges directly	Yes

Additional Fees or charges to be borne by you for electricity

One-Time registration Fee	N.A.												
Late Payment Fee	1% interest on unpaid amount, compounded monthly from the due date until the day the amount is paid												
Smart Meter Installation Fee (If chosen to install)	\$40												
Early Termination Fee	<p>Early Termination Charges = 50% × Unexpired Term × Average Contract Value</p> <p>Where "Unexpired Term" means the number of months including part thereof (calculated to the next higher whole number) between the date of termination and the date the Supply Duration would otherwise have expired;</p> <p>"Average Contract Value" means the higher of (exclusive of GST) the average of the total amount payable by the Consumer to the Retailer based on the average electricity consumption of three (3) months (before the date of termination)</p>												
Security Deposit (See Footnote 6)	<table> <tr> <td>HDB 1-2 Room</td> <td>\$50</td> </tr> <tr> <td>HDB 3 Room</td> <td>\$90</td> </tr> <tr> <td>HDB 4 Room</td> <td>\$120</td> </tr> <tr> <td>HDB 5 Room – Exec</td> <td>\$135</td> </tr> <tr> <td>Condo</td> <td>\$170</td> </tr> <tr> <td>Landed</td> <td>\$400</td> </tr> </table>	HDB 1-2 Room	\$50	HDB 3 Room	\$90	HDB 4 Room	\$120	HDB 5 Room – Exec	\$135	Condo	\$170	Landed	\$400
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Any other fees & charges (See footnote 7)	Administrative charges GIRO rejection \$1.00 (w/o GST)												

Bundled Products or Services (See Footnote 8)

There are other products or services bundled with the electricity price plan:
No
If yes, the electricity retailer should specify below what are the bundled products or services. You should discuss the details with the electricity retailer such as the applicable fees and charges as well as the terms and conditions for accepting the bundled products or services
N.A.

Footnotes

1. You can visit the online information platform at <http://compare.openelectricitymarket.sg> to easily compare the standard price plans offered by different electricity retailers.

Standard price plans refer to the following:
 - Discount off regulated tariff plan that charges you a rate that is based on a discount off the prevailing regulated tariff throughout your contract duration.
 2. The electricity retailer may offer you incentives in return for contracting for the electricity price plan. The incentives may include:
 - Free gifts, promotions, rewards or services; and/or
 - Conditional discount that reduces your electricity bill if you meet certain conditions such as making payment promptly or via certain payment modes.
 3. During the contract duration, the electricity retailer will charge you a fee for early termination of the contract or switching to buy electricity from another retailer or SP Group.
 4. A smart meter is a digital meter capable of measuring your electricity consumption every half-hour. It can also be read remotely and provide you with timely and useful information on your electricity consumption. It is optional to install a smart meter to measure your half-hourly electricity consumption, unless the price plan you sign up for requires one. Your retailer will advise you on this.
 5. Under indirect billing, you will receive a single monthly bill from SP Group covering the charges for electricity supply by the electricity retailer as well as the charges for other utilities (such as water and gas supply). With direct billing, the electricity retailer will bill you directly for electricity supply, and SP Group will issue you a separate bill for the other utilities.
 6. Electricity retailer requiring you to provide a security deposit should indicate the amount of security deposit for electricity supply. If you are a residential consumer, the maximum amount of security deposit an electricity retailer is allowed to collect is equivalent to 2 months of your average monthly electricity bill at the point of contracting, contract renewal or during the term of the contract.
 7. The electricity retailer may require you to pay one or more of the prevailing market-related charges. You may refer to <http://www.openelectricitymarket.sg> for more information on market-related charges.
 8. The electricity retailer may bundle the supply of electricity with other products and/or services, such as the provision of phone or internet services, home energy management systems, newspaper or magazine subscription, etc.
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